Laila Abbasi

Senior Full Stack Developer

Work experience

Senior Full Stack Developer

ProgmiX

- Developed and maintained a Laravel CMS for efficient content management and website customization.
- Performed custom development on Opencart, tailoring the platform to meet specific client needs and requirements.
- Utilized WordPress to create and manage dynamic websites, incorporating customized themes and plugins to meet client requirements.
- Implemented security measures to protect websites against potential vulnerabilities.

Head of Programming Department

Al-Istiqlal University

- Providing feedback, development opportunities and performance enhancement.
- Team leading, managing tasks and setting standards and timelines to meet the objectives.
- Responsible for the university in house systems development primarily using PHP & MySQL.

Programmer

Al-Istiqlal University

- Software development using no-framework PHP and MySQL practices.
- Contribution in Front end development of the university websites, particularly in terms of pitching concepts and putting animations and effects ideas into practice.
- Integration with external applications including HR & Student Registration systems.
- Providing support and help for all departments employees.
- Documentation and technical writing.

Software Developer

Media Clouds

- Responsive front-end user interfaces design and development with HTML, CSS and jQuery.
- Websites development utilizing Codeigniter PHP framework.
- Setting the front and backend of e-commerce websites using OpenCart.
- Custom content management system (CMS) development.
- Universal windows platform application development using XAML UI and C#.
- Testing and validation of websites & mobile apps including debugging and code testing.

Freelance Developer

Freelancing Platforms

Worked as a freelance software developer with different organizations and individuals from Saudi Arabia, Turkey, Egypt and UAE.

• Retail Management System (RMS) Development and Support.

A comprehensive solution was built for a security systems & smart homes business. The solution includes multiple modules: Inventory Management, Customer relationship management (CRM), E-commerce, Accounting and finance, Procurements, Invoicing, Appointments, Affiliate Management, Reporting and analytics.

• Help Desk System Development.

Jericho / Palestine

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Mar 2023 - current

Jan 2020 - Feb 2023

Sep 2018 - Dec 2019

Sep 2015 - July 2018

I developed a Help Desk and Ticketing system for a Saudi organization using PHP Codelgniter Framework to manage and track customer support requests or incidents. The system includes Ticket Submission, Tracking, Assignment and routing modules. as well as a Communication and collaboration module with comments, replies, files attachments, system and email notifications.

- Websites, portfolios front and back end development with a custom built admin dashboard.
- Precisely converting XD, PSD, FIGMA designs to interactive front-end website pages.
- Website testing and reporting, providing technical documents about issues, improvements, SEO & speed test results.

MONGID Software House

- E-commerce Platform Development. I contributed to a custom built E-commerce platform development, by coding the website front end with visual user interactions, hover effects, and logo animation. As well as back end development using PHP. I also implemented and integrated PWA, Firebase notifications, and sign-in by Facebook, Gmail, and Google One Tap.
- Front-end website development by converting designs to interactive website pages with custom animations, transitions and effects.
- Dynamic web pages rendering using AJAX calls and REST API's .
- Progressive web applications development.
- SEO optimization, structured data and schema markup implementation.

| Education | |
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| Master's in Computer Science, Software Engineering | 2018 - 2020 |
| Al Quds University | |
| Thesis Title: "Liver Biopsy Sampling System Guided by the Internal Organs Motion and Ultrasound | Imaging" |
| Research Interests: Image Processing, Data Mining, Graph Theory Applications. | |
| Cumulative Average: 91.9 | |
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| Bachelor of Information Technology, Management Information Systems (MIS) | 2011 - 2015 |
| Al Quds University | |
| Cumulative Average: 92.3 | |
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| Tawjihi Degree, Scientific Stream | 2011 |
| Fatima Al-Zahra' Secondary School | |
| Grade: 95.7 | |
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| Honors & Awards | |
| Innovation in the Informatics Era | 2019 |

Palestine Polytechnic University

Research Presentation Title: "Help Desk System Automatic Tickets Classification Model"

Honor's List Al- Quds University

Certificates

- Participation in the Arbitration committee of Palestine Science & Technology Fair ISEF, Palestinian Ministry of Education, Jericho 2020
- Innovation in the Informatics Era, Palestine Polytechnic University, Hebron. 2019
- Certified HTML Developer, W3schools.
- Certified CSS Developer, W3schools.
- Training Workplace Success (50 hours), Palestine Education for Employment (EFE), Ramallah. 2015
- Project Management Professional "PMP" (50 hours), Said Khoury IT Center of Excellence, Abu Dies. 2014
- Web Design PHP & MySQL (50 hours), Ro'ya Center, Abu Dies. 2014
- Entrepreneurship and Business Plan Development (40 hours), Said Khoury IT Center of Excellence, Abu Dies. 2014
- Introduction to Java online course, Rewaq Platform. 2014

Skills

• Languages

PHP, C#, JAVA, ASP, Python, JavaScript, HTML, CSS, SASS

• Frameworks & Platforms

Codeigniter, Laravel, React, Vue.js, Flutter

Database Management

MySQL, Microsoft SQL Server

- Medical Image Processing
 - Segmentation, Registration, Image-based tracking
 - MITK framework, OpenCV library, 3D VTK rendering
- Data mining using WEKA
- Mobile App Development
- Documentation writing skills and UML Design
- Software testing & debugging skills
- Team Leading

Languages

Arabic (Mother Tongue), English (Excellent reading, writing, conversation).

REFERENCES ARE AVAILABLE UPON REQUEST